



24-HOUR ACCESS GUIDELINES

No Staff On Duty, Use of Fitness Center at Your Own Risk

THE FOLLOWING ARE STRICTLY PROHIBITED

- Use of profanity toward members and staff.
- Providing entry to the facility after normal operating hours to a Member or Community Guest who does not have 24-hour access.
- Providing personal training, consulting, instruction, or coaching to other members.
- Theft or destruction of equipment, parts, or merchandise.
- Theft from another member or any contents in the facility.
- Use of equipment in a manner different than intended by the manufacturer.
- Failing to wear shoes, or wearing open-toed shoes, sandals, or flip-flops.
- Selling merchandise and/or products of any kind.
- Alcohol and/or drug consumption on the premises.
- Entering the facility under the influence of any substance that impairs the member's physical or mental ability to function normally.
- No food, except for sports drinks and water, is permitted on the fitness center floor.
- Physical and verbal confrontations. This will result in revocation of membership for all involved parties.
- Taking photos or videos of other members in the facility.
- Use of camera or video equipment (including cell phones) in restrooms.
- Using another member's scan card or providing another member's information to purchase items or check-in to the facility.
- No weapons of any type are allowed inside the facility.
- Projecting phone calls or music. Any personal music usage requires headphones or earbuds.
- Use of areas in the facilities that are closed/gated.

AGE REQUIREMENTS

- 24-hour access is limited to adults, ages 18 and older. 24-hour access will only be granted to those who meet this age requirement. Members who violate this policy will lose their membership privileges.

GUEST POLICY

- Day Pass guests are only allowed in YMCA of Greensboro branches during normal business hours when a staff member is on-duty.
- No guests are allowed to utilize the 24-hour access area after business hours, as it is a program for YMCA of Greensboro members only.
- Please be aware that your access code is to be used only for your own entrance into the facility. Members with 24-hour access cannot grant access to others, even if they are known to you or members of your family. This is done so that the YMCA of Greensboro can track who is in the building at all times. Granting access to another individual is grounds for immediate termination of membership.
- Members with 24-hour access can utilize the Wellness Center at their own risk.

ACCESS CODE ENTRY

- 24-hour members will be required to use their own access code for entry. In the event that your access code does not work, please call the Stoney Creek Express YMCA during normal operating hours for assistance.
- Please use the same entrance and exit location when enjoying the 24-hour benefit. Emergency exits are available to use only in the event of an emergency.
- All guests/members must provide a valid ID during the enrollment process for 24-hour access. A recent photograph must be saved on your YMCA account.

EMERGENCY SITUATIONS & VIDEO SURVEILLANCE

- The Stoney Creek YMCA has a 24-hour video recording system for security purposes. It will be reviewed on a daily basis to address any security concerns and monitor who is entering the building.
- Please note that this system does not provide staffing assistance for any emergency that might arise.
- A telephone is located at the front desk in case of emergency. In the event of an emergency, immediately dial 911.
- During non-business hours on heavy snow days, snow removal will not be in place until staff are present (later if there is a delay in operating hours). Members with 24-hour access will be notified of closures for inclement weather that results in unsafe conditions via the YMCA app and/or text alert system.
- If there is loss of power in the building, please immediately follow the emergency exit signs and contact the Stoney Creek YMCA at (336) 449-3222.

EMERGENCY CONTACT NUMBERS & INFORMATION

Call 911 first for any medical emergency or at-risk safety (police) situation.

- **Emergency Number: 911**
- **Police Department: (336) 373-2222**
- **Fire Department: (336) 373-2222**
- **Poison Control: 1-800-222-1222**
- **Stoney Creek YMCA: (336) 449-3222**
- **Stoney Creek YMCA Address: 954 D Golf House Road West, Whitsett, NC 27377**

The privilege of 24-hour access may be revoked at any time. Violators of the guidelines/policies/procedures are subject to 24-hour termination, permanent membership termination, and/or prosecution if deemed appropriate.